**Heuristic Evaluation Report**

Date: 04/05/2024

Prepared By (team member names): Michael Forman

***Evaluation***

Name of website being evaluated: All About Video Games

Describe the scenario you used to focus your evaluation: I selected the 27 YO experienced gamer-streamer, “Competitive Chase”. Chase is constantly seeking detailed information and strategies for new games, released and in development.

**Problem #1**

Site is not intuitive on what it is trying to accomplish

Insert print screen, location of problem:

A screenshot of a computer

Description automatically generated

Name of heuristic: Visibility and System Status

Reason for reporting negative or positive: Negative

Scope of problem: broad

Severity of problem (high/medium/low): high

Justification for severity rating: Site doesn’t make it obvious on what the user is supposed to be doing there. As an experienced user/gamer, I want to know how to get to the information fast. Since there are no pages in the wireframe for game details and strategies for individual games, my user will no tarry on the site.

Suggestions to fix: Provide a page that has detailed information as a game is chosen and take the user there for detailed information.

Possible trade-offs (why fix might not work): None

**Problem #2**

Navigation is redundant and confuses user experience

Insert print screen, location of problem:

A screenshot of a computer

Description automatically generated

Name of heuristic: Flexibility and Efficiency of Use

Reason for reporting negative or positive: This site, without pages taking my user to detailed information on the games.

Scope of problem: broad

Severity of problem (high/medium/low): high

Justification for severity rating: Lack of detail in wireframes and presumably storyboard

Suggestions to fix: broaden the scope of the website. Put specific purposes for each page, and make those with different purposes look different.

Possible trade-offs (why fix might not work): None.